



# Whole-Home Solutions

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Our whole-home solutions deliver energy savings, comfort, and safer living conditions through a single integrated model that blends efficiency upgrades, weatherization, and health and safety improvements. By aligning with decarbonization and equity goals, we empower utilities to make measurable community impact—while simplifying the path for residential customers.

## ► Integrated Program Design

We combine weatherization, electrification readiness, and health and safety measures into a cohesive delivery model to maximize cost-effectiveness.

## ► Income-Tiered Incentives

Market-rate customers receive appropriate incentives and upgrade referrals while income-qualified participants access enhanced, often no-cost services.

## ► Technology-Driven Field Enablement

Our NGAGE and Snugg Pro technology suites support accurate modeling, streamlined field delivery, and direct linkage to rebates and products.

## KEY BENEFITS

### Comprehensive Impact

Integrate insulation, HVAC, LED lighting, air sealing, ventilation, and safety remediation into a single program to deliver deeper energy savings and co-benefits.

### Equitable Access

Tailor solutions by income tier, offering enhanced or no-cost support to income-qualified households in order to help reduce energy burden and support energy equity.

### Healthier Homes

Identify and mitigate indoor environmental hazards alongside efficiency measures, creating safer living conditions and improved health outcomes.

## WORKS WELL WITH

### Nexus Behavioral Reports

Reinforce savings, deepen engagement, and support continued behavior change with post-upgrade insights and energy coaching.

### Smart Commerce

Empower customers to access instant rebates and purchase recommended products directly through an integrated marketplace.

### Flexible Load Management

Seamlessly connect upgrades to DR and TOU initiatives through connected HVAC or water heater optimization, extending program value.

